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GOVERNOR HASLAM, COMMISSIONER HAGERTY ANNOUNCE HOMESERVE USA TO EXPAND CHATTANOOGA OPERATIONS

Emergency Home Repair Service Provider to Create 100 New Positions, Host Upcoming Job Fairs

NASHVILLE – Tennessee Gov. Bill Haslam and Economic and Community Development Commissioner Bill Hagerty along with HomeServe USA officials announced today the company will expand its Chattanooga, Tenn. operations. The expansion will add an additional 100 customer service positions in Hamilton County and represents an investment of \$65,000.

"I want to thank HomeServe USA for its investment in our state and the new jobs created in Hamilton County," Haslam said. "Our Jobs4TN strategy places emphasis on existing Tennessee businesses, and today's announcement brings us one step closer to our goal of making Tennessee the No. 1 location in the Southeast for high quality jobs."

"Incumbent Tennessee industries are an integral part of the communities they call home, and I appreciate HomeServe USA reaffirming its commitment to the citizens of Hamilton County," Hagerty said. "Expansion decisions are made after careful and thoughtful consideration, and this announcement shows a tremendous vote of confidence in the area's quality workforce and the state's favorable business climate."

"As the leader in providing homeowners with emergency repair services for plumbing, heating, electrical, hot water and air conditioning systems, HomeServe USA is uniquely focused on customer service," HomeServe USA CEO Tom Rusin said. "Having a world-class customer service center is the hub of our business. We've found that Chattanooga is a wonderful place to do business and look forward to adding new members to our customer service team here."

HomeServe offers emergency repair service to more than one million homeowners in the U.S. and Canada. The company partners with many of the nation's leading water, gas and electrical utilities to offer their services, and in select areas, service plans are provided directly to homeowners under the HomeServe USA brand.

The company will host a job fair June 4-6 from 3-7 p.m. at 1232 Premier Drive, Chattanooga, Tenn., 37421. Interested persons can also apply online at <http://www.homeserveusa.com/Careers.html>.

"HomeServe's decision to expand in Chattanooga will have an important impact on our community, increasing the company's total employment to over 300 job opportunities for our citizens," Chattanooga City Mayor Andy Berke said. "HomeServe is a key contributor to Chattanooga's economy, helping to fuel the growth of our city for decades to come."

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“In a few short years, HomeServe has already become one of the most active job creators in our community,” Hamilton County Mayor Jim Coppinger said. “We commend the company on its latest success, and we look forward to seeing more local people going to work at HomeServe and helping the business continue to grow.”

“HomeServe’s success in Chattanooga underscores the mutually-beneficial relationships we work to cultivate between private businesses, local governments and area workers,” Charles Wood, vice president of economic development for the Chattanooga Area Chamber of Commerce, said. “HomeServe has made the most of its winning business strategy with support from a strong local workforce and Chattanooga’s advanced data infrastructure and Smart Grid to maintain a strong trend-line for job creation.”

HomeServe USA offers competitive salaries, monthly and quarterly bonus opportunities, full benefits and opportunities for advancement within the growing company. Candidates with customer service experience are encouraged to apply for the open positions. The company will be hiring customer service agents, inbound sales agents, licensed property and casualty agents and bilingual (English/Spanish) agents over the next few months.

About HomeServe

HomeServe USA Corp (HomeServe) is an independent provider of emergency repair service plans. For over a decade, the company has protected homeowners against the expense and inconvenience of water, sewer, electrical, HVAC and other home emergencies by providing affordable coverage and quality service. HomeServe serves over 1.3 million homeowners in the U.S. and Canada and dedicates itself to being a customer-focused company providing best-in-class emergency repair plans through utility partners and directly to customers. For more information about HomeServe, please go to www.homeserveusa.com, follow us on www.twitter.com/homeserveusa and like us on Facebook at www.facebook.com/homeserveusa.

About the Tennessee Department of Economic and Community Development

The Tennessee Department of Economic and Community Development’s mission is to develop strategies which help make Tennessee the No. 1 location in the Southeast for high quality jobs. The department seeks to attract new corporate investment in Tennessee and works with Tennessee companies to facilitate expansion and economic growth. Find us on the web: tn.gov/ecd. Follow us on Twitter: [@tneecd](https://twitter.com/tneecd). Like us on Facebook: facebook.com/tneecd.

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